

STAY TO PLAY POLICY

Our events are all “stay to play” events, with a couple of exceptions (i.e. NHR State, Oklahoma State). In order to participate in our events, all teams are required to book their lodging through our housing partner, Team Travel Source (TTS). Any reservations, without approved documentation, booked through a third party provider (i.e. hotels.com, Expedia, Hotwire, etc.), booked directly with the property, or through any other method other than through Team Travel Source will NOT fulfill the lodging requirement in the contract and those teams WILL NOT be placed in the tournament*.

Important information:

- Acceptance of a contract with Prep Hoops/Prep Girls Hoops/Prep Dig/Prep Hoops Next requires that teams maintain hotel reservations through our housing agent, Team Travel Source (TTS), at an approved hotel. Hotel reservations will be monitored all the way up until time of check-in to ensure your team is still compliant with the policy.
- Individual and group reservations can be made through TTS or on the website: <https://info4832536.wixsite.com/sds-tts/prepnetwork>
- Loyalty Reward Points: For individuals wanting to apply their loyalty reward number to collect points, please make a note in the “special requests for hotel” box during booking or let the agent know if you book over the phone..

Who Determines Stay to Play?

- Prep Hoops/Prep Girls Hoops/Prep Dig/Prep Hoops Next determines the guidelines and procedures for the Stay to Play Policy. TTS, then, implements the Policy.

What if we do not plan on using hotels for an event?

- If your program’s main practice facility is located within 75 miles of the event’s main facility or you plan on staying with family or a friend that lives within 75 miles, you are not required to book a hotel. However, you must complete an [Exemption Request Form](#) and verify through a maps application the distance.

Why isn’t the hotel I want on the approved list?

- We consider proposals from any hotel that wants to be on our Approved List. However, no one can force a hotel to offer a room block for an event; it is a business decision by the hotel.
- Sometimes hotels have other business booked on the tournament dates, so they do not have any rooms or enough rooms available to give us a block. Some hotels offer rooms at rates we think are too high. (We’ve never had a hotel want to charge less than what we think is reasonable – it’s always the other way around.) Some hotels are just not suitable for youth sports teams or prefer not to do business with sports teams.
- If there is a hotel you’d like to use, please contact teamblocks@teamtravelsource.com, and TTS will attempt to get that hotel onboard for the tournament.

Can I use my loyalty reward points to book a hotel room through TTS?

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- If you have enough points to redeem them for an entirely FREE stay, you are allowed to do so. Please book the room through the hotel directly and upload a copy of your reservation showing that points were used to book your entire stay to the [Exemption Request Form](#). Please make sure to list the athletes name on your email so they are an approved exemption.
- Please note that just 'receiving points' for staying at a hotel does not qualify for an exemption. You must be redeeming for an entire free stay.

Is there a minimum number of rooms we have to book?

- While we acknowledge that every program travels differently, and thus, has unique hotel needs, the expectation is the programs book all hotel reservations through TTS.

Is there a hotel deposit fee?

- No. TTS does not require hotel deposits. However, there is a non-refundable \$3.99 administrative fee.

What happens if we have to drop from an event and cancel our hotel reservations?

- In the case that your team drops from an event and you need to cancel your reservations, you need to connect with TTS support. Please pay attention to any and all cancel fees associated with your reservation/hotel.
 - Cancellation Fee: If cancelling an **entire** reservation within 8 weeks prior to the first date of event, the cancellation fee will be \$50 per room. This only applies to full cancellations, and does apply if you are dropping a night.
 - TTS also offers Housing Protection at time of booking to protect you against hotel cancellation fees for certain, qualified reasons.
- If the event is cancelled due to COVID-19 (CoronaVirus), TTS will cancel all reservations.

Why does Prep Hoops/Prep Girls Hoops/Prep Dig/Prep Hoops Next use Stay to Play?

- Stay to Play Policy is the single most effective tool we have to encourage hotels to work with us to provide discounted rates for teams and to encourage hotels near our facilities to offer preferred rates and additional rooms..

What if I qualify for a Military/Government Discount?

- If you are able to get a lower rate with a military or government discount, this will be accepted. Please book the room through the hotel directly and upload a copy of your reservation showing that a military/government discount was used to book your entire stay and complete the [Exemption Request Form](#). Please note, the hotel will require the military or government ID to be presented upon check-in, please have this information when you arrive.

Who is Team Travel Source (TTS)?

- TTS is a sports housing company that manages reservations at our Partnered Hotels.

Questions?

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- You can contact Team Travel Source customer service at teamblocks@teamtravelsource.com for block reservations or call 502.354.9103.